Nick Caprioli PMP, CSM

Core Competencies

Project Management via Waterfall, Agile, and Stage Gate Methodologies
Process Improvement, Management, and Documentation
Product Management
Atlassian JIRA & Confluence Setup, Administration, and Reporting
Microsoft Project, Visio, Innotas, and Daptiv

Summary

Results oriented professional looking to further career by applying project management experience to innovate on business process and solutions. Delivers value to the business with the ability to translate technical requirements into non-technical language via exceptional communication skills for nontechnical resources and stakeholders.

Experience

IS Project Manager, Ingram Barge Company – June 2016 to November 2018
Primarily functioned as Product Manager for the implementation of government compliance software, overseeing all aspects from project initiation and design to closeout and subsequent version improvements.

- Managed group of 20 stakeholders and super users to triage product feedback and prioritize requests for enhancements
- Led weekly cadence of status with executive team
- Acted as Product SME and Tier-4 Support while tracking critical issues and user requests, escalating to development vendor as needed
- Implemented HIPAA compliant medical application for marine associates to complete prior to boarding a vessel for work
- Created support policies and troubleshooting procedures for both technical and end-users
- Managed development teams and vendors in the United States, Canada, and the Ukraine
- Partnered with the business to create defined backlog priorities, project releases, and roadmap timelines

IT Project Manager II, Franklin American Mortgage Company – June 2015 to June 2016
Led project for four business units to be in compliance with new government TRID Regulations over the course of 8 months and 19 major version releases.

- Transitioned the Wholesale Division from printed, paper files to digital workflow system
- Worked with Business to balance needs with resource availability to deliver maximum value within known constraints
- Developed process to transition from Waterfall to Agile "Lite" practices, including workflow transitions from formal Business Requirements Documents to User Stories
- Managed development of integration with appraisal services within AWS environment

Project Coordinator, Uniguest, Inc. – January 2014 to June 2015
Coordinated project timelines and implementations with opportunities generated by Business Development EVPs to ensure successful deployments of hospitality technology.

- Managed development of PayPerUse module for computer security software, including business and technical requirements gathering and management of development team
- Wrote responses to proposals for over $5M in Digital Signage, including proposals for Hilton Worldwide, Intercontinental Hotel Group, Loews Hotels, Marriott International, and Chico's FAS.
- Managed planning and implementation of multiple digital signage Proof of Concept deployments across the country, including managing vendor relationships
- Created plan to implement new pricing structure across nearly 10,000 clients resulting in additional $3M revenue for company
- Managed rollout of SharePoint, ActiveDirectory, and Office365 across small, cross platform enterprise environment in conjunction with IT Department, including workflow development

Education

Purdue University; West Lafayette, IN - December 2013
B.A., Public Relations and Rhetorical Advocacy, Minor in Theatre Design & Production

Certifications

Project Management Professional (PMP) - February 2018 - Project Management Institute
Certified Scrum Master (CSM) - December 2016 - Scrum Alliance